

FDRC and media concern on upsurging customer's complaints relating to digital banking, credit card transaction and binding fraud liability disputes

Programme Code: HGCP00P23041

11 April 2023 (Tuesday)

7:00pm – 10:00pm

3 HOURS
HKIB ECF SFC
CPD CPD CPT

Programme Outline

- Understanding the growing concerns of FDRC and media on bank-related fraud liability disputes
- Updating participants with prevalent modus operandi relating to digital banking, credit card transaction and credit card binding frauds
- Reviewing HKMA and the banking industry's requirements and guidelines on AML and fraud risk management
- Discussing the practical skills in fraud prevention, identification and mitigation, as well as scope of responsibility in digital banking, credit card transaction and binding businesses with reference to good practices and real cases

Speaker Introduction

The speaker has over 35 years of professional experience in Fraud Investigation and Compliance, both from law enforcement and banking perspectives, specifically with experience in leading various teams and being responsible for real time monitoring of internet banking, eBanking and credit card transactions, fraud prevention and mitigation of other retail banking fraud including credit and over-the-counter fraud. He also teaches at universities on management, criminology and criminal psychology.

Target Audience

1. Banking Executives
2. Compliance (Regulatory and Financial Crimes) and Fraud Risk Management Staff
3. Financial Market Practitioners
4. HKIB Professional Qualification Holders :

CAMPLP AAMPLP CRWP ARWP
ACsP ACRP CORP AORP
CCRP (CL) CCRP (CPM)



Programme Delivery

Virtual Classroom (Zoom)
Cantonese

Early Bird DEADLINE

28 March 2023 (Tuesday)

Application DEADLINE

4 April 2023 (Tuesday)

PRICE LIST

Early Bird

Regular Price

Individual
Member
HKD
900

HKD990

Staff of
Corporate
Member
HKD
1,080

HKD1,190

Non-
Member
HKD
1,200

HKD1,320



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