

Module 3

Soft Skills Transformation for Successful Banking Professionals

Programme Code: HRBT00P23123

12 December 2023 (Tuesday)
7:00pm – 10:00pm


**3
HOURS**

HKIB ECF SFC
CPD CPD CPT

Programme Outline

- Relationship Management – cultivating strong networking skills to connect with people from diverse cultural background and facilitating better relationship building.
- Communication Skills - making effective communication and delivering impactful presentation to engage stakeholders for better business outcomes.
- Creativity – nurturing creativity as high demand quality for Banking Professionals, enabling them to stay competitive and capture potential business opportunities.
- Adaptability – developing ability to embrace agility and resilience in dealing with changes under various situations.

Speaker Introduction

- Speaker was a seasoned Global Relationship Manager with extensive experience in corporate and commercial banking sectors. She provided financing and diverse banking solutions to customers spanning across various industries.
- She is a Founder and Director of a consultancy and is passionate about delivering comprehensive wellness and development solutions to corporates and working professionals. She is a Corporate Wellness Consultant and Coach, a Certified LEGO® SERIOUS PLAY® Methods Facilitator and an Aromatherapist.
- Speaker actively contributes to the community through serving as Trainer, Coach, Advisor and Mentor at different organisations in the community. She holds a Bachelor of Commerce and an MBA.

Target Audiences

1. **Banking Practitioners.**
2. **New Managers and Team Leaders or Individuals who would like to elevate their leadership skills**
3. **HKIB Professional Qualification holders :**

CRWP ARWP ACsP

ACRP CCRP(CL) CCRP(CPM)



Programme Delivery

Virtual Classroom (Zoom)
Cantonese

Early Bird DEADLINE

28 November 2023 (Tuesday)

Application DEADLINE

5 December 2023 (Tuesday)



APPLY NOW!

(852) 2153 7800

programme@hkib.org

<https://www.hkib.org/page/121>

PRICE LIST

Early Bird

Regular Price

Individual
Member
HKD

HKD900

Staff of
Corporate
Member
HKD

HKD900

Non-
Member
HKD

900

HKD1,000