LEARNING





Phishing Scams Fraud Controls: Latest Regulatory Requirements

Programme Code: HGCP00P24061

12 June 2024 (Wednesday) 12:00nn – 2:00pm



Programme Outline

- Recent HKMA circulars relating to phishing scams and credit card fraud controls including binding fraud (HKMA circulars, Jan & Apr 2023)
- Prevalent modus operandi of email or online phishing scams, credit card fraud, WhatsApp scams, etc, and complaints lodged by bank customers
- Relevant industry practices in the prevention, identification and mitigation of phishing scams & credit card fraud risks including the adoption of RegTech

Speaker Introduction

With over 30 years in Fraud Investigation and Compliance, the speaker brings expertise from both law enforcement and banking. His experience spans real-time monitoring of internet banking, mobile banking, and credit card transactions, as well as fraud prevention and mitigation of other retail banking fraud, including credit and over-thecounter fraud. He also teaches subjects such as forensic criminology, organized crime, and criminal psychology at universities.

Target Audience

- 1. Banking Executives
- 2. Compliance (Regulatory and Financial **Crimes) and Fraud Risk Management** Staff
- 3. Financial Market Practitioners
- 4. HKIB Professional Qualification holders:

CAMLP AAMLP CRWP ARWP

ACRP CORP AORP

CCRP(CL) CCRP(CPM) CPFinT(M) CPFinT

CPFinT: **C**PFinT CPFinT(A) CPFinT





Programme Delivery

Virtual Classroom (Zoom) Cantonese

Early Bird DEADLINE

29 May 2024 (Wednesday)

Application DEADLINE

5 June 2024 (Wednesday)



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Early Bird

Regular Price

Individual Member HKD 600

HKD660

Staff of Corporate Member HKD 720

Non-Member HKD 800

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