

Developing Human-Centric Soft Skills for Collaboration and Leadership

Programme Code: HGSS00P25122

17 December 2025 (Wednesday)

7:00pm – 10:00pm

**3
HOURS**

**HKIB ECF SFC
CPD CPD CPT**

Programme Outline

As routine tasks become automated by AI, the value of the banking professional shifts decisively to uniquely human capabilities: complex problem-solving, strategic influence, and human-machine collaboration. This training focuses on the human-centric skills required to lead teams, engage stakeholders, and drive innovative outcomes in an agile, digitally transformed environment.

Key Learning Points:

- Human-Machine Interaction - How to effectively query and collaborate with AI tools and interpret AI outcomes?
- Strategic Influence & Communication – Cross cultural relationship building and driving changes
- Resilience and Adaptive Leadership - Fostering personal adaptability to navigate continuous upskilling demands and shifting job roles.

Speaker Introduction

The speaker held regional leadership roles in various international financial institutions, providing management oversight on compliance, AML/CFT, legal, conduct and governance in relation to private banking, corporate banking, investment banking, global markets and securities businesses. In addition to her diversified exposures in the regulatory framework of different countries, she has a record of fostering sound culture and integrity.

Target Audiences

1. Banking Practitioners
2. Managers, team leaders, or individuals who would like to elevate their competencies with growth mindsets.
3. HKIB Professional Qualification holders :



Programme Delivery

Virtual Classroom (Zoom)
Cantonese

Application DEADLINE

10 December 2025 (Wednesday)



APPLY NOW!

(852) 2153 7800

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<https://www.hkib.org/page/185>

**PRICE
LIST**

Price

Individual
Member
HKD

HKD990

Staff of
Corporate
Member
HKD

HKD1,200

Non-
Member
HKD

HKD1,320