



## Special Notice

**10 February 2023, Hong Kong** - Regarding the investigation report issued by the Office of the Privacy Commissioner for Personal Data (PCPD) yesterday on the online system incident of The Hong Kong Institute of Bankers (the Institute) in late 2021, the Institute ascertains that it proactively handled the matter by promptly notifying all affected Members and related regulatory bodies when the incident occurred. It also fully cooperated with PCPD during the investigation process and engaged a third-party consultant to provide professional recommendations to improve data security.

The Institute stated that there is no evidence that individuals who were affected by the incident had suffered any direct economic loss. There were no further reports on this matter and no indication that the related personal information was used for illegal purposes. The Institute is committed to the need for further improvement and has since taken all necessary and suitable measures to close security loopholes and enhance the overall security system, minimising the impact brought by the incident.

The Institute stressed that it has always attached great importance to the protection of personal data and is committed to complying with the "Personal Data (Privacy) Ordinance" and the codes and guidelines issued by the PCPD and the Office of the Government Chief Information Officer. It has formulated and implemented clear and strict departmental guidelines for the handling of personal data.

We sincerely apologise for the inconvenience again.

**The Hong Kong Institute of Bankers**

\*\*\*ENDS\*\*\*

## 特別通告

**香港，2023年2月10日** - 香港個人資料私隱專員公署（公署）就香港銀行學會（學會）2021年底的網上系統事件，於昨日發出了調查報告。學會重申，自事件發生至今一直積極跟進。而事發後亦已及時向各會員及相關監管機構作出通報，並配合公署的調查工作，同時定期諮詢獨立第三方顧問的專業建議，以繼續加強保障個人資料私隱。

學會強調，沒有證據顯示事件為受影響人士帶來任何直接經濟損失，亦未曾接獲任何相關個案，同時，沒有發現任何有關的個人資料曾被非法使用的跡象。我們深切明白報告所指有需要改善之處，於事件發生後，已主動採取多項必要及適用的改善措施，包括積極修補保安漏洞，提升整體系統保安，並盡可能減低事件帶來的影響。

學會一向十分重視保障個人資料，致力遵守《個人資料（私隱）條例》及個人資料私隱專員公署和政府資訊科技總監辦公室發出的守則及指引，已制訂清晰及嚴格的部門指引小心處理個人資料。

對事件所造成的不便，我們再次表達歉意。

**香港銀行學會**

\*\*\*完\*\*\*